

## Trainer's Profile



**Robert Gan** PMP<sup>®</sup>, IDPM(Camb), AICA, NCC S&D

- President, Project Management Institute – Malaysia Chapter (3<sup>rd</sup> Term)
- Researcher in Project Management, The University of Nottingham, Malaysia Campus
- Director, IDPM Coach/PMP<sup>®</sup>/CAPM<sup>®</sup> exam preparation, ROGAN Strategic Management SB
- Associated with 4cPM, a UK Cambridge International Associate partner
- Experience: 15 years in Programme/Project Management, 8 years in Implementation, 5 years with Systems & Software and 3.5 years in a well established firm of Chartered Accountants in London.
- Advisor, PGB Pte Ltd, Singapore
- Languages: English, Chinese, and Bahasa Malaysia

Robert is a seasoned professional director and Project Delivery Partner with 20 years of Programme and Project Management experience that has included people, processes and technology. He has formal training in Project Management and Accountancy that helps in Project Financials, Stakeholders' management, Quality/Risk/Procurement Management, Systems Analysis and Design, and Project Management of Application Systems deployment. During the past fifteen years, Robert has helped and coached corporate business owners and their team in addressing business issues, procedure realignment, provision of alternatives, proposing work-around solutions and business process improvements.

As a Principal Consultant with PwC and another big four regional consulting organisation, Robert has practiced best-in-class project management methodologies (Ascendent, Summit2). He has roll out more than 20 projects some of which were multi-country and multi-cultural in scope across the Asia-Pacific region in countries like Singapore, Taiwan, Hong Kong, Philippines, Indonesia and Malaysia. The enterprise class systems implementation were for industries ranging from Financial services/banking, General construction, IT suppliers, ERP implementers and Software developers, M&E and Engineer-to-order (ETO) manufacturers. The in-depth experience managing stake holders' expectations, subcontractors and vendors has helped Robert to complete projects relative to Time, Budget, Quality, Risk, Resources constraints & stakeholders expectations.

Robert has conducted extensive Project Management Training & coaching for business & technology users during the project life cycle. He has delivered Project Management and PMO Competency based Training, Coaching & workshops as well as the professional series in Negotiation skills and Conflict Management.

Robert is an ACTION International trained business coach. The training and career development gained over the years has enabled Robert to gain the honour with Distinctions in all papers for the **Cambridge International Diploma in Project Management** now referred to as the *International Diploma in Project Management, IDPM(Camb)* . He has been and continues to be an invited speaker at many public symposiums, seminars and in-house events of MNCs and local conglomerates both here in Malaysia and in the region. He does research in Project Management at the University of Nottingham, Malaysia Campus.

**Programme & Project Management expertise:**

- ❑ Project Strategy Workshops (PSW)
- ❑ Project Progress Reporting
- ❑ Logical Framework Analysis
- ❑ Data Conversion Plan
- ❑ Project Risk/Contingency Planning
- ❑ Force Field Analysis
- ❑ Delphi Group Work Model
- ❑ Project Dash Board
- ❑ Vendor & Subcontractor selection & Management
- ❑ Client/Vendor terminology cross reference & definition
- ❑ Change Request Procedure & Management, VO Control
- ❑ Organisation Structure & Project Team structure
- ❑ Project Issues Tracking, Management & Resolution
- ❑ Project hand-over Best Practices & Processes
- ❑ Independent Post Implementation Review Report
- ❑ Programme Management

Project Chartering, Planning, Budgeting & Business Requirement Definition

**Programme Management Office (PMO) Competency:**

- ❑ Programme and Project Management Training (Competency-Based Approach)
- ❑ Management and Leadership Training
- ❑ Strategic Project and Resource Planning
- ❑ Business Process Improvements & Projectised ERP Application Implementation
- ❑ Independent Post Implementation review
- ❑ Vendor/ Subcontractor Management

**Some of Robert's notable Clientele:**

IBM	PwC Consulting	Kencana Holdings Sdn Bhd
HP	Accenture	Sime Darby Properties
Dell Asia Pacific	Ernst & Young Advisory Services	UMW Corporations
Fujitsu	MEASAT Satellite systems Sdn Bhd	Infineon Technologies
Cisco Malaysia Managed Services	Ericsson Malaysia/Bangladesh	J&J Vision Care, Malaysia
Mesiniaga Bhd,	Emerson Network Power group	Sara Lee Malaysia Sdn Bhd
SilverLake group	Employees Provident Fund	CMG Online Sdn Bhd
Mimos Bhd	AIG Global services	@Quest Solutions
IPerintis	Apex Communications	Radius & Interiors Sdn Bhd
Agile Matrix Solutions Sdn Bhd	MRCB Multimedia Consortium	Shapadu Corporation Sdn Bhd
Sapura Nokia	Petronas Group	Genting Group
Ministry of Finance - Sabah	PNB Group of companies	SPRM
Asian Institute of Finance	IBBM : Institut Bank-Bank Malaysia	Majlis Agama Islam Selangor
Bank of China	MII : Malaysian Insurance Institute	Brilliance
Bank of Tokyo	IBS Technology Sdn Bhd	IntecBilling
Asian Finance Bank Bhd	MAMPU	Teck See Plastic group
MRCB Multimedia Consortium Sdn Bhd	T Systems Malaysia S.B.(Deutsche Telecom group	
Bintulu Port Sdn Bhd	Global Choice Communications Sdn Bhd	
Malaysia Airports Holdings Bhd	University Sains Malaysia - Post Graduate	
University Malaysia Pahang	University of Nottingham, Malaysia Campus-Graduate School	
UiTM	University of Malaya, Graduate School of Business	
Ministry of Health	IBFIM: Islamic Banking & Finance Institute Malaysia S.B	
Jabatan Pengairan dan Saliran Malaysia (JPS) SMART Project		
Kementerian Kemajuan Luar Bandar dan Wilayah		
Kementerian Penerangan Komunikasi & Kebudayaan Malaysia		
Kementerian Pengangkutan Malaysia		
Akademi Pencegahan Rasuah Malaysia		